

# PHIL'S PROPANE ACCOUNT INFORMATION (RESIDENTIAL)

**PLEASE NOTE THAT THIS FORM MUST BE FILLED OUT COMPLETELY, ALONG WITH ANY OTHER APPLICABLE CONTRACTS, SIGNED AND FIRST FILL PAYMENT MADE IN FULL TO ACTIVATE YOUR ACCOUNT. ALL OTHERS WILL BE PLACED ON COD / WILL CALL STATUS UNTIL WE RECEIVE THE ABOVE.**

ACCOUNT NAME \_\_\_\_\_

FOR CREDIT PURPOSES ONLY: DOB \_\_\_\_\_ SSN \_\_\_\_\_

OR DRIVERS LICENSE NUMBER \_\_\_\_\_ (PHOTOCOPY OF LICENSE IS REQUIRED)

ACCOUNT ADDRESS \_\_\_\_\_

MAILING ADDRESS \_\_\_\_\_

PHONE: HOME \_\_\_\_\_ CELL \_\_\_\_\_ EMAIL \_\_\_\_\_

PROPERTY OWNER: NAME \_\_\_\_\_ PHONE \_\_\_\_\_

ADDRESS \_\_\_\_\_

EMPLOYMENT: NAME \_\_\_\_\_ PHONE \_\_\_\_\_

THIS INSTALLATION WILL BE / HAS BEEN COMPLETED / UPGRADED BY LICENSED PERSONNEL IN ACCORDANCE WITH THE NATIONAL, STATE AND LOCAL CODES AND MAY NOT BE ALTERED WITHOUT PROPER NOTIFICATION TO PHIL'S PROPANE COMPANY. ALL TANKS, REGULATORS AND METERS INSTALLED BY PHIL'S OUTSIDE OF THE BUILDING ARE THE PROPERTY OF PHIL'S PROPANE UNLESS OTHERWISE NOTED IN WRITING. THIS EQUIPMENT MUST BE ACCESSIBLE FOR SERVICING OR REMOVAL AT ALL TIMES ONLY BY PHIL'S OR EMERGENCY PERSONNEL WITHOUT HINDRANCE BY LOCKED GATES, ANIMALS OR ANY OTHER MEANS.

AUTOMATIC DELIVERY IS REQUIRED ON ALL COMPANY OWNED INSTALLATIONS DICTATED BY AVERAGE USE, DEGREE DAY METHOD OR A MINIMUM OF ONCE PER YEAR. DELIVERIES ARE NORMALLY MADE DURING NORMAL BUSINESS HOURS PROVIDED THAT THERE ARE NO OVERDUE ACCOUNT BALANCES, HINDRANCE OF ACCESS OR ANY UNSAFE OR UNCONTROLLABLE CONDITIONS EXIST. THESE CONDITIONS MAY REQUIRE THE ASSESSMENT OF EXTRA DELIVERY CHARGES. CALL INS OR "ON HOLD" CUSTOMERS MUST GIVE US 3 TO 5 BUSINESS DAYS TO MAKE THE DELIVERY TO AVOID THE SPECIAL TRIP CHARGES. PERCENTAGE GAUGES ARE PROVIDED ON ALL TANKS FOR MONITORING BY THE CUSTOMER.

OWNERS OF BUILDINGS HEATED WITH PROPANE THAT WILL BE UNOCCUPIED FOR MORE THAN 24 HOURS AT A TIME SHOULD HAVE IN PLACE MONITORING TO ENSURE THAT THE HEAT HAS NOT FALTERED DUE TO EQUIPMENT FAILURE, LACK OF FUEL, LEAKS OR ANY OTHER CONDITION THAT COULD CAUSE PROPERTY DAMAGE OVER TIME. PHIL'S CANNOT BE HELD RESPONSIBLE FOR UNFORSEEN OR UNCONTROLLABLE CIRCUMSTANCES.

COMPANY OWNED TANKS THAT RECEIVE NO DELIVERIES IN A YEAR WILL BE ASSESSED ANNUAL MINIMUM USE FEES (MUF), CHARGED TO THE ACCOUNT HOLDER. SEE THE ATTACHED SCHEDULE OF FEES AND CHARGES.

BALANCES LEFT UNPAID OVER 30 DAYS WILL BE ASSESSED 1 ½ PERCENT PER MONTH INTEREST. ACCOUNT HOLDER WILL BE RESPONSIBLE FOR ANY NECESSARY COLLECTION AND/OR ATTORNEYS FEES.

CUSTOMERS MUST NOTIFY PHIL'S PROPANE IF THERE ARE ANY CHANGES TO ACCOUNT INFORMATION, USAGE, CHANGE OF ADDRESS OR OTHERWISE TERMINATING SERVICE FOR ANY REASON. CREDIT WILL BE ISSUED AGAINST THE ACCOUNT PROVIDED THAT THE ACCOUNT IS CURRENT AND ANY AND ALL FEES HAVE BEEN PAID. THE SERVICE WILL THEN BE SHUT OFF, REMOVED OR LEFT ON AND THE ISSUED CREDIT WILL BE CHARGED TO ANOTHER ACCOUNT.

GAS SERVICE WILL NOT BE TURNED ON UNLESS THE GAS LINES DOWNSTREAM OF THE PRIMARY REGULATOR PASS A PRESSURE TEST AND ONE OF THE FOLLOWING HAS TAKEN PLACE: 1) GAS OUTLETS ARE SHUT OFF AND CAPPED OR 2) GAS OUTLETS ARE SHUT OFF AND ATTACHED TO AN APPROVED APPLIANCE. RESPONSIBILITY FOR THE SAFETY AND OPERATION OF THE APPLIANCE WILL REST WITH THE PERSON OR COMPANY WHO TURNS ON THE GAS TO THAT APPLIANCE.

IF PHIL'S IS PREVENTED FROM COMPLETING ANY OR ALL OF IT'S OBLIGATIONS UNDER THIS AGREEMENT BY AN ACT OF GOD, THE CONDUCT OF THIRD PARTIES, OR ANY OTHER OCCURRENCE BEYOND ITS CONTROL, THEN PHIL'S SHALL BE EXCUSED FROM PERFORMANCE AS LONG AS IT IS REASONABLY NECESSARY TO COMPLETE PERFORMANCE. (FORCE MAJEURE)

I HAVE TRUTHFULLY SUBMITTED MY ACCOUNT INFORMATION TO THE BEST OF MY KNOWLEDGE AND ALSO READ AND UNDERSTOOD THIS PARTIAL EXCERPT OF PHIL'S PROPANE POLICY ON SERVICE, DELIVERIES, CREDIT AND CURRENT LISTING OF APPLICABLE FEES AND CHARGES. THE CURRENT SAFETY BROCHURE INCLUDED WITH THIS PACKAGE ALSO SHOULD BE READ AND UNDERSTOOD.

CUSTOMER X \_\_\_\_\_ DATE \_\_\_\_\_